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D a collection of information unless it displays a valid OMB. Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Complete if Known FEE TRANSMITTAL 08/928,861 Application Number for FY 2004 Filing Date 09/12/1997 Igor Neyman First Named Inventor Effective 10/01/2003. Patent fees are subject to annual revision. Allan Hoosain **Examiner Name** Applicant claims small entity status. See 37 CFR 1.27 2645 Art Unit **TOTAL AMOUNT OF PAYMENT** (\$) 330.00 P3251 Attorney Docket No. FEE CALCULATION (continued) METHOD OF PAYMENT (check all that apply) Money Order 3. ADDITIONAL FEES Check Credit card Other None Small Entity arge Entity Technology Center 2600 ✓ Deposit Account: Fee Fee **Fee Description** Deposit Code (\$) Code (\$) 50-0534 Account 1051 130 2051 65 Surcharge - late filing fee or oath Number Deposit 1052 2052 Surcharge - late provisional filing fee or 50 Mark A. Boys Account cover sheet Name 1053 130 1053 130 Non-English specification The Director is authorized to: (check all that apply) 1812 2,520 For filing a request for ex parte reexamination 1812 2,520 Charge fee(s) indicated below Credit any overpayments 1804 Requesting publication of SIR prior to 920 1804 Charge any additional fee(s) or any underpayment of fee(s) Charge fee(s) indicated below, except for the filing fee 1805 1,840 1805 1,840* Requesting publication of SIR after Examiner action to the above-identified deposit account. Extension for reply within first month 1251 110 2251 55 **FEE CALCULATION** 210 Extension for reply within second month 2252 420 1252 1. BASIC FILING FEE 1253 950 2253 475 Extension for reply within third month .arge Entity Small Entity Fee Paid Fee Fee Code (\$) Fee Description 1254 1.480 2254 Code (\$) 740 Extension for reply within fourth month 1,005 Extension for reply within fifth month 1255 2.010 2255 1001 770 2001 385 Utility filing fee 330 1002 340 2002 170 Design filing fee 1401 2401 165 Notice of Appeal 330.00 2003 1402 330 2402 165 Filing a brief in support of an appeal 1003 530 265 Plant filing fee 1403 290 2403 145 Request for oral hearing 1004 770 2004 385 Reissue filing fee 1451 1,510 1451 1,510 Petition to institute a public use proceeding 1005 160 2005 80 Provisional filing fee 2452 55 Petition to revive - unavoidable 1452 110 **SUBTOTAL (1)** |(\$) 0.00 1453 1,330 2453 665 Petition to revive - unintentional 2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE 2501 1501 1,330 665 Utility issue fee (or reissue) Fee Paid Extra Claims below 1502 480 2502 240 Design issue fee **Total Claims** Х -20 1503 640 2503 320 Plant issue fee Independent 1460 130 1460 130 Petitions to the Commissioner Multiple Dependent 1807 50 1807 50 Processing fee under 37 CFR 1.17(q) Large Entity Small Entity 180 Submission of Information Disclosure Stmt 1806 180 1806 Fee Description Fee Fee 40 Recording each patent assignment per Code (\$) Code (\$) 40 8021 8021 property (times number of properties) 1202 18 2202 Claims in excess of 20 385 Filing a submission after final rejection 1809 770 2809 1201 86 2201 43 Independent claims in excess of 3 (37 ČFR 1.129(a)) 1203 290 2203 145 Multiple dependent claim, if not paid 385 For each additional invention to be examined (37 CFR 1.129(b)) 1810 770 2810 ** Reissue independent claims 1204 86 2204 43 over original patent 2801 Request for Continued Examination (RCE) 1801 770 900 1802 900 Request for expedited examination ** Reissue claims in excess of 20 1802 1205 18 2205 9 and over original patent of a design application Other fee (specify) (\$) 0.00 SUBTOTAL (2) *Reduced by Basic Filing Fee Paid 330.00 SUBTOTAL (3) (\$) **or number previously paid, if greater; For Reissues, see above

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Donald R

This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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12/22/2003

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Date of Deposit: <u>12/22/2003</u> Ref: Case Docket No.: <u>P3251</u>

First Named Inventor: Igor Neyman

Serial Number: <u>08/928,861</u> Filing Date: <u>09/12/1997</u>

Title of Case: Call Center Apparatus and Functionality Telephony

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I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

- 1. Appeal Brief in triplicate.
- 2. Fee transmittal.
- 3. Duplicate fee transmittal.
- 4. Check for fees in the amount of \$330.00.
- 5. Certificate of express mailing.
- 6. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)

(Signature of person mailing papers or fee)